

Final external independent formative
evaluation of the SHiEld project – Enhancing
Prevention and Response to Domestic
Violence In Georgia
implemented by UN WOMEN with funding
from Sida (Swedish International
Development Agency)

Evaluation team:

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Evaluation methodology

- Largely qualitative, based on key informant and focus group interviews as follows:
 1. 20 key informant interviews with a total of 24 women and 10 men with a total interview time of 1405 minutes, or an average of over 70 minutes per interview
 2. Four focus groups with shelter DV victims with a total of 15 women in 3 shelters (2 State Fund, 1 NGO -Sakhli) and in one NGO programme (Amagdari) for a total of 225 minutes or average of 56 minutes per FG

Evaluation methodology (cont)

3. Three focus groups with a total of 14 female shelter staff (2 State Fund shelters, 1 Sakhli shelter) for a total of 225 minutes or average of 75 minutes per FG.
 4. Visit and interview to the Hotline (309 903) one female and one male operator for 45 minutes
- Overall interview time 1,900 minutes or almost 32 hours of continuous interview.

PRELIMINARY FINDINGS OF THE EVALUATION :

The objectives of this formative end of project external evaluation are to:

1. Assess the **extent of progress** towards ensuring that commitments to women's empowerment and human rights are incorporated into governance and national strategies from the results of the project.

FINDING:

- The project has reached its goal as shown by the established and approval of the DV NAP on 2011-2012 and bringing more government attention to the specific issue of DV

EVALUATION PRELIMINARY FINDINGS :

2. Assess **how effectively the hotline and the shelters** established by the project for the victims/survivors of domestic violence in partnership with government **have functioned** as service providers?

FINDINGS

- The shelters are operating well and the staff is committed to its work. Victims feedback indicate very high quality of attention and services going beyond the call of duty. Congratulations to shelter staff members. Services user-friendly and covering the range of needs as much as possible and even sometimes beyond the State Fund mandate, very human and caring.
- Capacity is an issue, as the number of DV cases is not clearly known. At the time of the evaluation half of each shelter capacity (Gori and Tbilisi) is being utilized. (Gori 3 adults and 7 children so 10 of 19 beds, Tbilisi 4 adults and 8 children so 12 of 21 beds). In total 26 cases in Tbilisi and 10 cases (current cases still) in Gori so in total 36 persons in DV shelters.
- Hotline : 652 calls registered since the beginning, 153 in April 2010. Uneven calls, higher after TV talk-shows. Some victims came to the shelters thanks to the support and assistance of the DV hotline. Functioning with proper staff, daily calls. Staff also give legal assistance to shelter victims.

EVALUATION PRELIMINARY FINDINGS

3. Assess the **effectiveness of the dialogue** between the government actors and gender equality (GE) advocates **to jointly elaborate policy and regulatory documents** in the area of combating DV as foreseen by *the Law on the Elimination of DV, Protection of Victims of DV and their Assistance* and project document;

FINDING

- The project has certainly contributed to enhanced dialogue in policy making. The inclusive approach to the development of the NAP, the dynamics and inclusiveness of NGO partners in the DV Council is a good example of a proper strategy. A high number of workshops on different aspects of DV have been held with large participation from GE advocates both at the State and civil society level.

EVALUATION PRELIMINARY FINDINGS :

4. Provide information on the **efficiency of the awareness raising activities** encompassed by the project – in terms of their intensity, coverage and reach out;

FINDING :

The awareness raising activities have been very popular and have had large coverage. Some key figures from the world of sport and art (singer) were used as champions for the awareness raising. The Hotline indicated a clear relation between public events and talk-shows on TV and the number of calls received.

EVALUATION PRELIMINARY FINDINGS

5. Provide information on **changes made by the project intervention on grassroots level** to women's initiative groups' and activists' capacities and skills to advocate for WHR, especially related to protection from and prevention of the DV.

FINDING:

- More difficult to identify, project has a short time-frame and builds and exploits existing capacity at grassroots rather than developing it. Maybe too early to say, but probably the weaker component of the project. Prevention is not the main focus of the project, victim assistance is.

EVALUATION CRITERIA:

- Efficiency : good, covered a lot of different aspects with limited budget.
- Effectiveness of the project in achieving all objectives and providing the expected outputs to beneficiaries : good at the output level, but more can be done to strengthen some aspects.
- Relevance : clearly relevant both for government and for donor – provides a good entry point into the spectrum of VAW
- Sustainability from the State Fund ensured with the commitment to support the costs of the shelters and hotline.

EVALUATION CONCLUSIONS

- ✓ The project has met all its outputs and is contributing to the stated outcomes.
- ✓ Some good lessons have been identified :
 1. State and NGOs relationship
 2. Inclusiveness of the dialogue on DV
 3. Perceived success of the awareness raising campaign in terms of wide dissemination of the DV message and contributing to making DV now less taboo
 4. Ownership of the government through funding the State Fund

EVALUATION TENTATIVE RECOMMENDATIONS

- ✓ While the project is globally a success, certain issues need much greater attention :
 1. M&E both for project team and partners at all levels, as well as reporting;
 2. Clear criteria for selection of beneficiaries into the project;
 3. Be more strategic in the approach to DV; plan on a 5 year DV to be more proactive; DV still needs to be streamlined
 4. Develop a more comprehensive analysis of the chain of responses for DV victims, so as to work on each of the aspects rather than on some of the aspects only; specific gaps include:
 - ✓ Active prevention through social workers ;
 - ✓ Active case management from abuse to reintegration;
 - ✓ More inclusive and targeted training (judiciary) and working with male specific awareness campaign

RECOMMENDATIONS ON JP PROPOSAL

General recommendations:

- Analysis incomplete, more context and place of DV within global challenges is needed
- Need to identify the rationale on how things will be done, rather than statement of intent;
- No evidence on how the different components are mutually reinforcing;
- Need joint M&E WITH GOVT
- Previous JPs have one PM
- Too much focus on activities and not enough on CHANGES sought
- Lack partnership strategy

NEXT STEPS AND MILESTONES

- A progress report as requested by the SRO will be submitted at the end of the field work by 18th May 2011;
- A draft evaluation report will be circulated for feedback and comments from partners (submitted by 25th May 2011);
- A final report addressing all consolidated comments received will be established (sometime in June 2011).

Any comments or questions?

Many thanks for your attention

